



BIG ANNOUNCEMENT

Hunt Military Communities is pleased to launch a new phone system to serve our residents better and manage the workflow of our team members. Our residents have reported challenges contacting their local offices, and our team members have noted a higher-than-normal call volume. Since customer service and continuous improvement are paramount to our company culture, finding a replacement for our phone system became a priority.

The new phone system allows the Hunt Military Communities site teams to manage all calls through Service Cloud Voice. This system ensures site teams can gather contact information if a call drops. If a team member is away from their desk, the caller will automatically be routed to another team member to avoid missed calls. The best part is that no phone numbers will change, so you don't have to do anything. Just make sure to keep our number saved in your phone!

HMC is working to strengthen the resident experience; the first step is making communication with you seamless. We appreciate you as a part of our community, and look forward to your feedback about the new phone system.

COMMUNITY ANNOUNCEMENTS

November is National Diabetes Month, a time when communities across the country team up to bring attention to diabetes. This year's focus is on managing diabetes by building your health care team. Diabetes is a disease that occurs when your blood glucose, also called blood sugar, is too high.

8 WARNING SIGNS OF DIABETES

Some of the symptoms of type 1 diabetes and type 2 diabetes are:

1. Feeling more thirsty than usual.
2. Urinating often.
3. Losing weight without trying.
4. Presence of ketones in the urine.
5. Feeling tired and weak.
6. Feeling irritable or having other mood changes.
7. Having blurry vision.
8. Having slow-healing sores.

COMMUNITY IMPROVEMENTS

Tree trimming and tree removal has been ongoing throughout the community to help with the upcoming winter months. If you notice trees or branches that may need attention, please call us at 360-447-5900.

MAINTENANCE CORNER

Hose bibs are now available at the Leasing Office and the maintenance bunker to put on your outside water spigots to help prevent frozen pipes and help with conserving energy. With the winter months approaching, it is a good time to replace your thermostat batteries and test your furnace; if you need assistance with putting on hose bibs or replacing your thermostat battery, please call us for a routine work order at 360-447-5900, option #2.

GOOD NEWS STORY!

The Landings and Bremerton housing had a successful dumpster day on October 9th cleaning up the communities and lots of donations donated!

MEET OUR FRIENDLY STAFF

Emily Little

Community Director

Jose Goodwin

Maintenance Director

Nicole White

Community Manager

Iteriah Carroll

Leasing Specialist

Heather Rosado

Resident Services Specialist

Erika Perry

Resident Services Specialist

Megan Kleber

Resident Services Specialist



EMPLOYEE SPOTLIGHT

Susan Wilkins

Susan Wilkins is a Maintenance Manager here at The Landings Family Housing. Susan is an extreme dog lover! She has 3 fur-babies at home! Susan also loves sewing, quilts, bags, dog accessories and anything in between. When asked what she loves about her job, Susan said, "I love the wonderful team I have! Everyone is so supportive and passionate about their job which helps make what I do even better."

BRAGGING RIGHTS

"The team with me was very polite and helpful through the Move-In process. I was nervous as this was my first home renting experience but the process was smooth and exciting!"

"Loved working with Heather she and Leanne were super helpful during the entire process."

"Kevin & Jessy we're amazing!! They were very thorough, thoughtful, worked hard. They were really nice & friendly!!!"

FUN STATS

New Move-Ins Welcomed: 21

Work Orders Completed: 455

Move In Score: 4.73

Average Work Order Score: 4.88

CONTACT INFORMATION

Office Hours: 8 AM – 5 PM

Office Number: 360-447-5900

Email: LandingsRSO@HuntCompanies.com

Facebook: @TheLandingsHousing

Website: TheLandingsKitsap.com

IMPORTANT EVENTS

Toys for Tots donations start

November 1st Toys for Tots donations start. Donation locations are at The Landings Leasing Office and The Landings Maintenance Bunker. On November 15th all toys will be picked up.

Community Advisory Board Meeting

Join us for the CAB meeting on November 2nd, from 4:00 PM to 5:30 PM at the Landings Community Center in the Leasing Office.

Start of Team Spirit photo contest

November 3rd is the start of Team Spirit photo contest. To enter send your best team spirit photos to LandingsRSO@HuntCompanies.com for a tailgating prize!

Hot Cider & Cocoa Day

On November 7th we will have a Hot Cider & Cocoa Day. Join us 8:00 AM to 10:00 AM and 2:00 PM to 5:00 PM at The Landings Community Center in the Leasing Office.

Resident Potluck

On November 15 we will be having a Resident Potluck from 4 PM to 7 PM in the Landings Community Center at the Leasing Office.

Bingo Night

On November 17th we will be having a Bingo Night from 6 PM to 8 PM.

Turkey Craft Day

November 21st we will have a Turkey craft day from 11 AM to 3 PM at the Leasing Community Center, 2785 Cascades Pass Blvd.



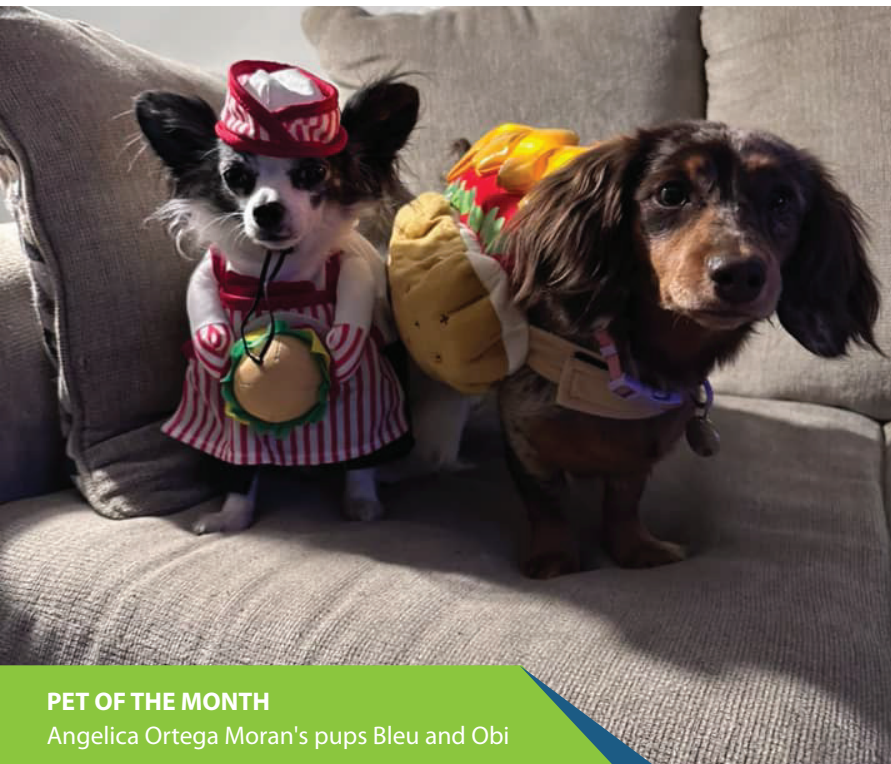
NOVEMBER IS NATIONAL VETERANS AND MILITARY FAMILIES MONTH



THANKSGIVING - NOVEMBER 23RD



MARINE CORPS BIRTHDAY - NOVEMBER 11TH



PET OF THE MONTH

Angelica Ortega Moran's pups Bleu and Obi



THANKS TO EVERYONE THAT CAME TO THE SPOOKY BINGO EVENT!

2023

NOVEMBER

SUN	MON	TUE	WED	THU	FRI	SAT
			01 Rent is Due Toys for Tots Starts	02 CAB meeting Leasing Community Center 4 - 5 PM	03 Pet of the Month Starts Facebook Team Spirit Photo Contest Starts	04
05 Daylight Saving Time Ends	06	07 Election Day Hot Cider & Coco Leasing Office 8 - 10 AM & 2 - 5 PM	08	09 Pet of the Month Ends Facebook	10 Marine Corps Birthday	11 Veterans Day
12	13	14	15 Team Spirit Photo Contest Ends Toys for Tots Ends Resident Potluck Leasing Community Center 4 - 7 PM	16	17 Bingo Night 6 - 8 PM	18
19	20	21 Turkey Craft Day Leasing Community Center 11 AM - 3 PM	22	23 Thanksgiving OFFICE CLOSED	24	25
26	27	28 #GivingTuesday	29	30		